

Frontline Fife 2022/23 In Review

From Our Chair

It gives me great pleasure to present Frontline Fife's 2022-23 Annual Review.

This review offers a brief insight into our work and the impacts made. I encourage everyone to make contact with our team to find out more about our work and how we might build stronger communities together to end homelessness and poverty.

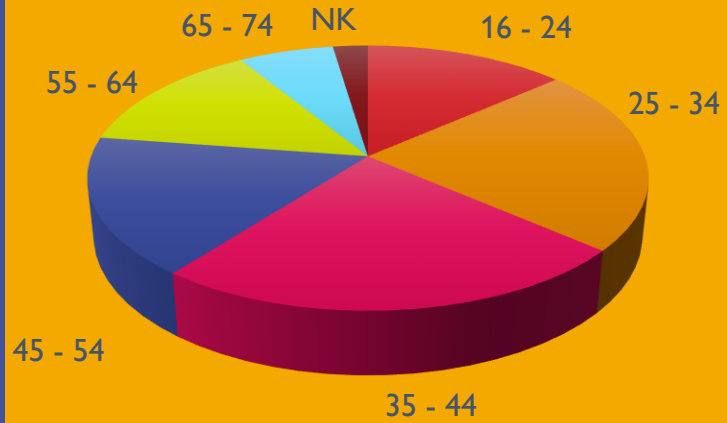
Like many charities, we experienced a year of challenges which the team harnessed to bring about opportunities for service improvement and development. We are determined to make the most of these in the year ahead.

As we close this year, I would like to take this opportunity to thank my fellow Trustees who generously volunteer their time to help drive the charity forward. I would also like to thank all members of our staff team who continue to work tirelessly to meet the needs of those we serve. I wish to also acknowledge and thank our funders and partners for their support and members of our local communities for their kind donations. Finally, I wish to formally thank Ruth Young, Lead for Homelessness Prevention for going above and beyond by volunteering her time and talents to design and edit this report.

Our Board

Morag Coleman (Chair)
Angus Rodger
Brieger Nugent
Catherine Watson
Debbie Murray
Jules Oldham
Rebecca Hyndman

Age of Individuals 2022/23



Accommodation

187 individuals were provided with a safe and secure place to stay whilst seeking housing options and support. **56** were helped to establish their own home.

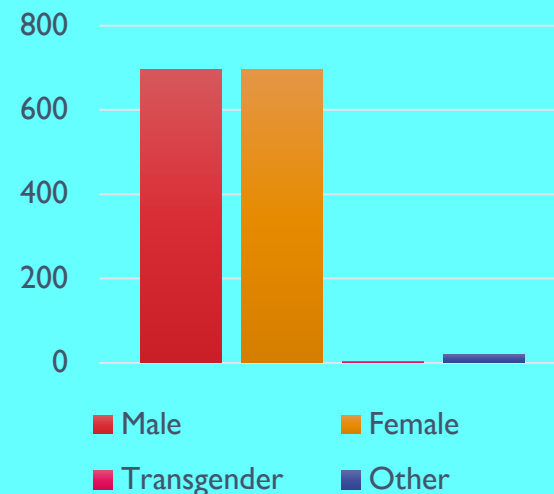
41 individuals were assisted to better manage their finances.

Homeless Prevention

871 households were given advice of which **244** were then supported to secure or sustain their home.

2,462 young people attended classroom or group sessions to help them make better informed housing decisions to reduce the risk of homelessness.

Gender of Individuals 2022/23



Employability

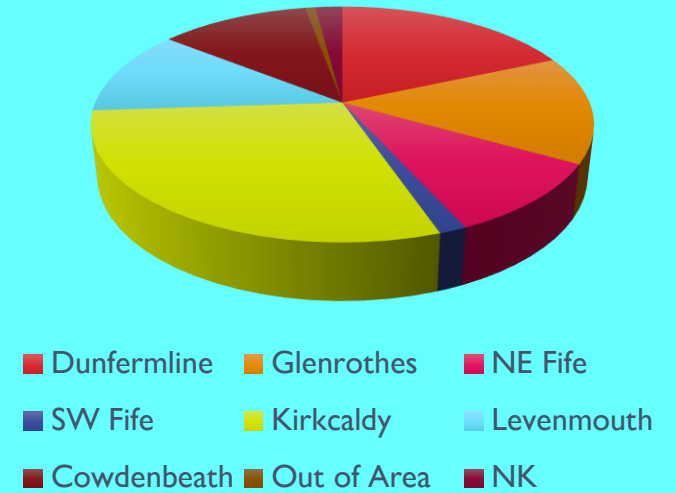
We supported **59** individuals to engage with training, education and employment. **14** of those we supported gained employment.

Short-term Housing Support Service

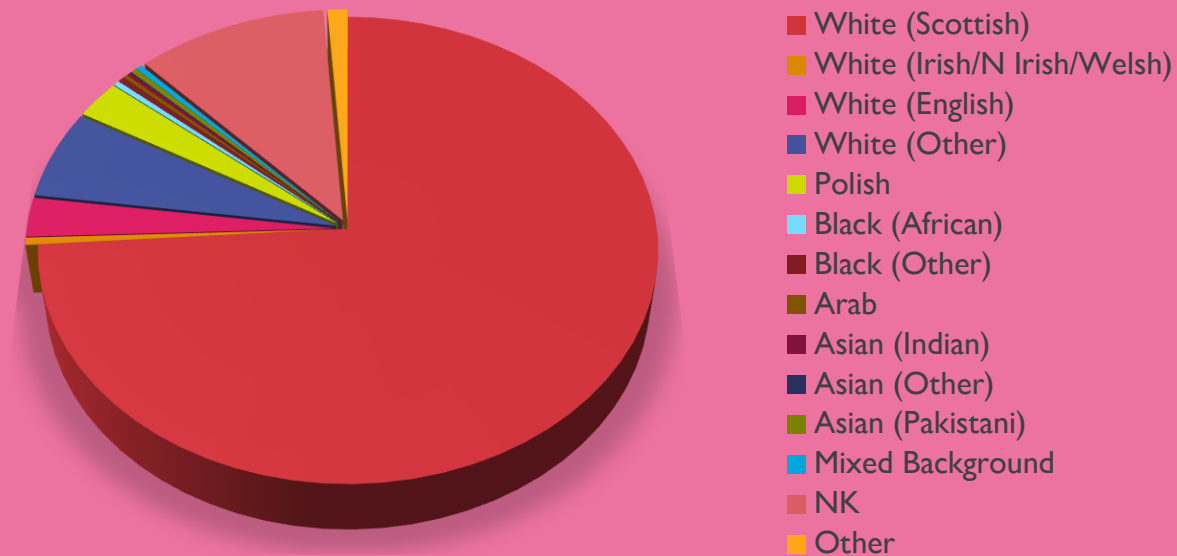
308 individuals were supported to better manage their tenancy, build resilience, and gain skills to sustain their home.

200 individuals were supported to better manage their finances and **83** individuals were referred for fuel/home energy advice.

Locality of Service Users 2022/23



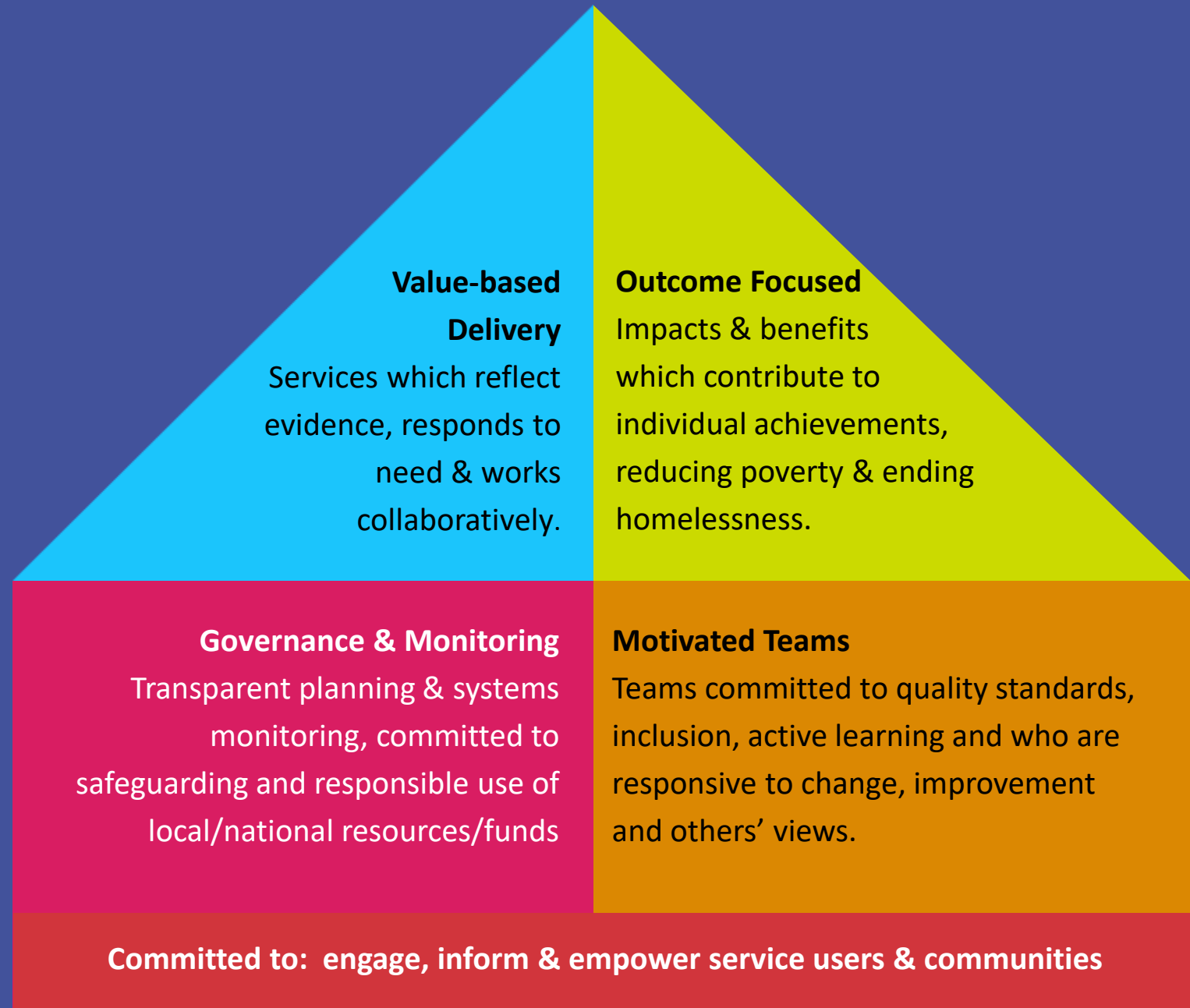
Ethnicity of Service Users 2022/23



Recovery Link

48 individuals were supported to maintain their recovery from addiction to enable them to sustain independent living.

Our House



What Our Clients Said

"I am young and enjoy socialising and this now allows me to enjoy all the things I have missed for a long time. I feel more connected to other people and to the world as a whole."

"The adviser who assisted me was very friendly reassuring and knowledgeable, really valued her input and advice."

"I finally had someone who listened to me, cared and actually did something to help. I would have lost my family due to my continuous drinking, which I would not have been able to live with therefore would certainly have taken my own life."

"I found the sessions to be a fulfilling experience as I had never had properly thought about the issue of youth homelessness.....and the fact that any of us are at risk of being affected."

"Staff always had a listening ear....I couldn't have done it without them all."

"It's been amazing having both Support and Employability work together to achieve my goals."

"People like us need help and advice. I have tried to get help elsewhere.... the Advisor spoke in words that we understood."

"Support worker very helpful and supportive, really appreciate her support and very happy with the accommodation."

"I liked that they encouraged me to do things for myself and not just do it all for me like other organisations."

Our Achievements



Gained reaccreditation from the Scottish National Standards for Information & Advice in Type II & III Housing Advice & Information



Implemented new services including; Housing Mediation, Private Rented Sector First Tier Tribunal Representation, Brief Intervention Service and Harm Reduction Service



Completed new enquiry into Employment Barriers & Homelessness



9 staff gained new qualifications, including SCQF Level 7 Health & Social Care Supervision, SVQ2 & 3 Health & Social Care, SCQF Level 7 Housing Advice Law (Casework)



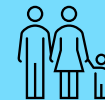
Finalised research into alternative provision of housing information & advice to young people once they leave education



Increased focus on person-centred approach through the introduction of new Lead for Inclusion



Undertook 'What Matters to Me' interviews with staff



Secured additional funding as part of Fife Employment & Training Consortium to expand our work with Families



Our LGBT+ research methodology was utilised in Poland

In Remembrance

Each year we lose members of our community to homelessness. In remembrance of those we lost this year who were known to Frontline Fife and for others lost across our communities, we wish to acknowledge their lives here as a mark of respect.

Registered address, 57 – 59
Viewforth Street, Kirkcaldy, Fife,
KY1 3DJ

Company No: 179304, Scottish
Charity No: SC021832

Audited Accounts 2022/23

For a copy of our Audited Accounts please go to Companies House Website: <https://find-and-update.company-information.service.gov.uk/company/SC179304>

Looking Forward

Sadly, the Cost of Living Crisis and other external factors, are likely to continue to give way to greater hardship across our communities and therefore, ongoing pressures across housing, health and social care services are likely to be experienced.

Bearing this in mind, as a priority for the year ahead, we will continue to implement our service redesign programme, monitor the impact of our delivery and continue to adapt our services to ensure we continue to be relevant and responsive to those in need.